Schedule 2.2



Termination Services

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1 Termination Services

- 1.1. Zain Bahrain will provide the following Services as part of its Traffic Termination Services offered to the OLO.
 - a) Mobile Call Termination Service.
 - b) SMS Termination Service.
 - c) MMS Termination Service.
- 1.2. The above services will be provided to OLOs with the same level of quality and security as Zain Bahrain provides equivalent retail services to its Subscribers. For the avoidance of doubt, Zain Bahrain mobile Subscribers are identified with the Routing Number A02 which was assigned by the Authority under the Number Portability Regulation.
- 1.3. All Service charges applicable to the Termination Services provided by Zain Bahrain are indicated in Schedule 6 (Tariffs) of this RIO.
- 1.4. For the avoidance of doubt, where an OLO requires a new Service to be added to the above list, then such a request can be made in accordance with Clause 5 of Schedule 2 (Service Descriptions Common Terms).

2 Mobile Call Termination Service

2.1 The Service:

- i) The Mobile Call Termination Service is a Service for the carriage of a Call from an agreed POI to a Subscriber of Zain Bahrain and where a reciprocal service is available the conveyance of the same service from the POI to the OLO's Subscriber.
- ii) The below figure illustrates the Zain Bahrain Call Conveyance Service:

Figure 1: Call Direction



2.2 Availability of Service:

i) The Mobile Call Termination Service is available to a Public Telecommunications Operator with a Fixed Telecommunications License or Mobile Telecommunications License and having one or more E1 Paths with Zain Bahrain as described in Schedule 2.1 of this RIO.

2.3 Type of Traffic:

i) The Mobile Call Termination Service will convey traffic terminated on the mobile network of either Party.

2.4 Supply of Service

- i) Zain Bahrain is not obliged to supply the Mobile Call Termination Service to an OLO until:
 - a) An Interconnection Link Service is established and operational;
 - b) Both Parties have completed pre-commissioning testing requirements as set out in Clauses 6.2 and 6.3 of Schedule 3 ("Operations and Maintenance Manual"); and
 - c) The OLO can provide Zain Bahrain a reciprocal Mobile Call Termination Service if the OLO operates a Network that provides mobile services.
- ii) The OLO should complete the ISF found at http://www.bh.zain.com/en/zainbahrainsite/rio/Documents/ISF.xlsx and send it to interconnection@bh.zain.com.
- iii) Zain Bahrain will provide a response to the OLO within three (3) Business Days with its acceptance or rejection of the Order, indicating the reason(s). If necessary, Zain Bahrain shall assist the OLO in completing the ISF.
- iv) For the avoidance of doubt the acceptance process indicated in 3.4(iii) above only concerns the completion of the details in the ISF.
- v) Both Parties shall configure and test the Service setup as per Clauses 6.2 and 6.3 of Schedule 3 ("Operations and Maintenance Manual").

2.5 Technical Characteristics

i) The technical characteristics of the Mobile Call Termination Service are detailed in Clause 2.8 of Schedule 2.1 (Interconnection Link Service). For the avoidance of doubt, the technical characteristics referred to in this paragraph are the same as described for the CSI service which is a comprehensive table of core requirements to interconnect and convey traffic.

2.6 Charges

i) The OLO shall pay Zain Bahrain the relevant charges as indicated in Schedule 6 (Tariffs) of this RIO.

3 SMS Termination Service

3.1 The Service:

i) The SMS Termination Service is a Service for the carriage of a SMS Message from an agreed POI to a Subscriber of Zain Bahrain and where a reciprocal service is available the conveyance of the same service from the POI to the OLO's Subscriber.

3.2 Availability of Service:

i) The SMS Termination Service is available to a Public Telecommunications Operator having one or more E1 Paths with Zain Bahrain as described in Schedule 2.1 of this RIO.

3.3 Type of Traffic:

i) The SMS Termination Service will convey traffic which is terminated on the network of either Party.

3.4 Supply of Service

- i) Zain Bahrain is not obliged to supply the SMS Termination Service to an OLO until:
 - a) An Interconnection Link Service is established and operational;
 - b) Both Parties have completed pre-commissioning testing requirements as set out in Clauses 6.2 and 6.3 of Schedule 3 ("Operations and Maintenance Manual"); and
 - c) The OLO can provide Zain Bahrain a reciprocal SMS Termination Service if the OLO operates a Network that provides mobile services.
- ii) The OLO should complete the ISF found at http://www.bh.zain.com/en/zainbahrainsite/rio/Documents/ISF.xlsx and send it to interconnection@bh.zain.com.
- iii) Zain Bahrain will provide a response to the OLO within three (3) Business Days with its acceptance or rejection of the Order, indicating the reason(s). If necessary, Zain Bahrain shall assist the OLO in completing the ISF.
- iv) For the avoidance of doubt the acceptance process indicated in 4.4(iii) above only concerns the completion of the details in the ISF.
- v) Both Parties shall configure and test the Service setup as per Clauses 6.2 and 6.3 of Schedule 3 (Operations and Maintenance Manual).

3.5 Charges

i) The OLO shall pay Zain Bahrain the relevant charges as indicated in Schedule 6 ("Tariffs") of this RIO.

4 MMS Termination Service

4.1 The Service:

i) The MMS Termination Service is a Service for the carriage of a MMS Message from an agreed POI to a Subscriber of Zain Bahrain and where a reciprocal service is available the conveyance of the same service from the POI to the OLO's Subscriber.

4.2 Availability of Service:

i) The MMS Termination Service is available to a Public Telecommunications Operator having one or more E1 Paths with Zain Bahrain as described in Schedule 2.1 of this RIO.

4.3 Type of Traffic:

i) MMS Termination Service will convey traffic which is terminated on Zain Bahrain's Network.

4.4 Supply of Service

- i) Zain Bahrain is not obliged to supply the MMS Termination Service to an OLO until:
 - a) An Interconnection Link Service is established and operational;
 - b) Both Parties have completed pre-commissioning testing requirements as set out in Clauses 6.2 and 6.3 of Schedule 3 (Operations and Maintenance Manual); and
 - c) The OLO shall provide Zain Bahrain a reciprocal MMS Termination Service if the OLO operates a Network that provides mobile services.
- ii) The OLO should complete the ISF found at http://www.bh.zain.com/en/zainbahrainsite/rio/Documents/ISF.xlsx and send it to interconnection@bh.zain.com.
- iii) Zain Bahrain will provide a response to the OLO within three (3) Business Days with its acceptance or rejection of the Order, indicating the reason(s). If necessary, Zain Bahrain shall assist the OLO in completing the ISF.
- iv) For the avoidance of doubt the acceptance process indicated in 5.4(iii) above only concerns the completion of the details in the ISF.
- v) Both Parties shall configure and test the Service setup as per Clause 6.2 and 6.3 of Schedule 3 (Operations and Maintenance Manual).

4.5 Charges

i) The OLO shall pay Zain Bahrain the relevant charges as indicated in Schedule 6 ("Tariffs") of this RIO.

5 Document Control

Version	Amendment	Effective Date
1.0	Approved Version	07/09/2014