



Dear valued customers,

Kindly be advised that in accordance with the laws and regulations of the Kingdom of Bahrain, the Value Added Tax ("VAT") regime will be implemented in the Kingdom with effect from 1 January 2019.

VAT shall be imposed on goods and services of businesses that are registered for VAT in the Kingdom. Should you require more information on VAT, please visit the website of the Ministry of Finance at https://www.nbt.gov.bh/what_is_vat.

As Zain is registered for VAT purposes in the Kingdom, Zain shall collect VAT on its products and services which shall be subject to 5% VAT and shall appear on your invoices (Please refer to Zain's General Terms and Conditions for more information).

Should you have any queries, please do not hesitate to contact us on 107.

Sincerely,

Zain Bahrain B.S.C.